



***FOR IMMEDIATE RELEASE***

**Windermere's Stephanie Taylor Completes NAR Mediation Training**

PALM SPRINGS, CA – JUNE 27, 2015 – Windermere Real Estate Southern California Realtor® Stephanie Taylor, who is based out of the Palm Springs Main office located at 850 North Palm Canyon Drive, recently completed mediation training hosted by the National Association of Realtors® (NAR) at the organization's headquarters in Chicago. Last year, Stephanie completed the California Association of Realtors® (C.A.R.) mediation training in Los Angeles.

Rather than going through the process of arbitration, where there is a win-lose scenario, the Realtor® Code of Ethics calls for mediation, which helps restore respect and cooperation between the disputing parties and ultimately benefits consumers. The multi-day training program Stephanie completed in Chicago prepared her to mediate disputes between Realtors® arising out of cooperative real estate transactions and disputes between Realtors® and their clients. The training was taught by esteemed law professors from Northwestern University and Duke University.

After completing the C.A.R. training last year, Stephanie began serving as an ombudsman for the state association, taking hotline phone calls to offer dispute resolution over the phone. "I love real estate, and this is just taking that passion to a new place," says Stephanie. "I enjoy providing options in an effort to help both sides come to a resolution during a difficult situation."



Stephanie cites her newfound experience in mediation as a parallel path to her flourishing real estate career, serving for the last two years on the Grievance Committee of the California Desert Association of Realtors (CDAR). This year, she joined the Professional Standards Committee and is working with her colleagues and CDAR to bring mediation and dispute resolution to a local level. “This is something that the national and state level associations are trying to establish with local affiliates by offering these types of resources and services,” Stephanie concludes.

Stephanie Taylor earned her California real estate license in 2007 and her broker’s license in 2010, and works with buyers, sellers, and investors in Palm Springs and throughout the Coachella Valley.

### **About Windermere Real Estate Southern California**

Founded by Bob Bennion and Bob Deville in 2001, Windermere Real Estate Southern California quickly rose to prominence as the Palm Springs area market leader, consistently listing and selling more homes than any other real estate brokerage. As real estate agents themselves, “The Bobs” know what it takes for agents to successfully satisfy their clients in today’s ever-changing marketplace, providing exceptional services and support to help to make all transactions as smooth as possible. Windermere Southern California proudly serves the communities of Palm Springs, Cathedral City, Rancho Mirage, Palm Desert, Indian Wells, La Quinta, and Indio.

The Premier Properties program showcases and markets some of the Coachella Valley’s finest homes and estates, maximizing each property’s exposure and



impact worldwide through exclusive international partnerships. Launched in 2014, the A+D program, or Architecture plus Design, pays tribute to the rich heritage of design, innovative vision, and iconic modern architecture born in the Coachella Valley. A+D embraces homes that have architectural or historical significance, an inherent reflection of the style or period they represent, or are originally created/designed by noted architects and designers, and thus provides a unique platform to give these one-of-a-kind homes the proper presentation they deserve.

Bennion and Deville have created an extensive network of agents, clients, and partners, the largest, top-producing network for real estate available in the Palm Springs market, leveraging the power of an invitation to the Leading Real Estate Companies of the World® and acting as the exclusive local affiliate of Luxury Portfolio International®. For the location of the Windermere Real Estate Southern California office nearest you, visit us on the web at [WindermereSoCal.com](http://WindermereSoCal.com) or give us a call at (760) 341-4141. Follow us on Twitter and Facebook @WindermereSoCal.